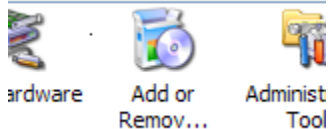


UNINSTAL/REINSTALL ITRAIL SOFTWARE

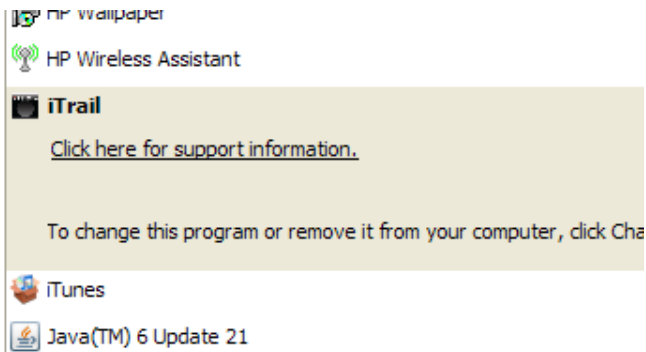
(screen shots are based on Win XP)

Objective: To correctly uninstall and reinstall the iTrail Software. This is the “go to” trouble shooting step if all other steps that do not fix your issue. When executing these steps make sure that the iTrail logger is not connected to the computer.

- Click start.
- Select Control Panel
- Select add/remove programs

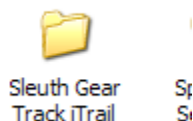


- Select iTrail Program and remove.



- Make sure the iTrail program is no longer listed and close out of all your windows.

- Click start.
- Select my computer.
- Select Local Disk (C:)
- Click Program Files
- Right click the Sleuth Gear Track iTrail folder and click delete



- Make sure the Sleuth Gear Track iTrail folder is no longer listed and close out of all your windows.

The next step is to delete the driver that is currently installed. Make sure the logger is NOT connected to your computer and click this link: www.myitrail.com/downloads.html.

- Click the iTrail Driver Uninstall link and run the program.

IMPORTANT NOTE: Install the iTrail driver first before connecting the gps logger, after you have installed the iTrail driver and connected the gps logger you can then install the iTrail software v3.3.

Downloads

Description	Filename	Download
iTrail Software v3.3 for All Windows Versions (Updated 5/5/11)	iTrail-3.3.exe	Link
iTrail Windows Driver (Updated 2/6/11)	iTrail_Driver.exe	Link
iTrail Driver Uninstall (Added 9/30/10)	iTrail_Uninstall_Driver.exe	Link

Once all these steps have been completed restart the computer. After the restart download the iTrail Windows Driver then iTrail software v3.3.