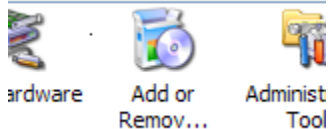


UNINSTAL/REINSTALL ITRAIL SOFTWARE

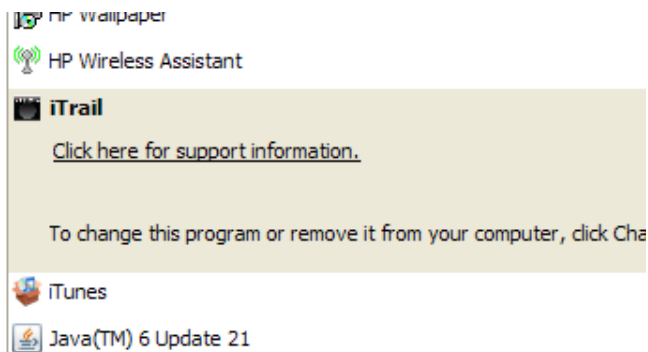
(screen shots are based on Win XP)

Objective: To correctly uninstall and reinstall the iTrail Software. This is the go to trouble shooting step if all other steps do not fix your issue. When executing these steps make sure that the iTrail logger is not connected to the computer.

- Click start.
- Select Control Panel
- Select add/remove programs

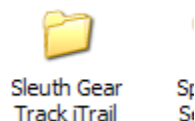


- Select iTrail Program and remove.



- Make sure the iTrail program is no longer listed and close out of all your windows.

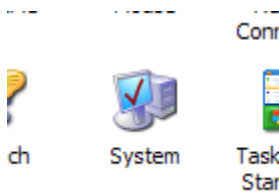
- Click start.
- Select my computer.
- Select Local Disk (C:)
- Click Program Files
- Right click the Sleuth Gear Track iTrail folder and click delete



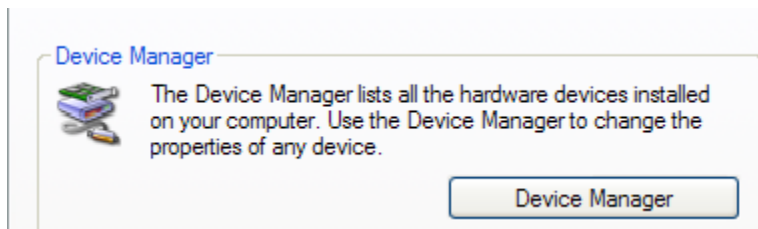
- Make sure the Sleuth Gear Track iTrail folder is no longer listed and close out of all your windows.

The next step is to delete the driver that is currently installed. Once the program is removed from the computer connect the iTrail logger and continue with the following steps.

- Click Start.
- Select Control Panel
- In “classic view” select System.



- Click the Hardware Tab.
- Select Device Manager.



- Right click the driver “GPS Logger USB COM Port (COM3)”



- Select uninstall.
- Make sure that “GPS Logger USB COM Port (COM3” is not listed and remove the iTrail logger from the computer.

Once all these steps have been completed restart the Computer. After the restart go to www.myitrail.com/downloads.html to download the newest version of the iTrail software.